

Emergency Telephone Numbers in Germany

Any emergency is scary and living off base and not knowing the language just makes that a whole lot worse.

Have necessary information written down before an emergency!

I suggest you call the nearest US. Military authorities. They speak English and can, if needed, contact the German authorities for you.

Base/Post Operators:

Stuttgart Operator	0711-6800
The Stuttgart Operator provides numbers for almost all US. Army facilities.	
from Baumholder	06783-6-113
from Kaiserslautern area	0631-411-113
from Landstuhl	06371-86-113
from Miesau	06372-842-113
from Vogelweh	0631-536-113
Ramstein Operator	06371-47-113
Spangdahlem Operator	06565-61-113
Sembach Operator	06302-67-113

If you call the German authorities:

Be aware that most people here in Germany speak at least a little English, so make sure you speak slowly and with as little slang or dialect as possible.

Make sure you tell them where you are calling from, where they need to send the help to, how many people are involved and what happened.

Give them your street address and telephone number. You must be able to tell them where you are and how to reach you.

In case of intoxications of any kind, let them know what was taken, and, if possible, give them the bottle or rest of the chemical consumed.

Also make sure you let them know of any allergies or medications that are being taken.

- Police – dial **110** (no prefix) this will take you to the closest Police station.
- Emergency Services – dial **112** (no prefix) this will take you to an emergency operator that will make sure to send the care needed.
- German Doctor on call: **116 117**

- Poison Control Center – dial **19240** (in most areas without prefix, but in some areas it may ask for one, if so see table below)

Baden-Württemberg	0761 – 19 240
Bavaria	089 – 19 240
Berlin, Brandenburg	030 – 19 240
Bremen, Hamburg Schleswig-Holstein, Niedersachsen	0551 – 19 240
Hessen, Rheinland-Pfalz	06131 – 19 240
Mecklenburg-Vorpommern, Sachsen, Sachsen Anhalt, Thüringen	0631 – 730 730
Saarland	06841 – 19 240

- ADAC (Vehicle breakdown service) – dial **01802-22 22 22** (from your Cell Phone it's **22 22 22**)
- Credit Card-Bank Card Blocks – dial **116 116** (no prefix) in case of a stolen bank card or credit card.
- Nurse Advice Line **0800-825-1600**
- Suicide Hotline US Forces: All active-duty military, civilians, family members and contractors can reach the Lifeline by dialing DSN **118** from any Army garrison DSN phone or commercially via a toll-free European number, **00800-1273-TALK (8255)**.
- Non US Military **International Helpline Berlin**
Postfach 580251
10412 BERLIN
Contact by: – Phone
Hotline: 6-12pm English service: **030 44 01 06 07**

Emergency while driving on the German Autobahn:

If you have an accident or car trouble on the German autobahn, you want to put on your flashers and park either on the side of the autobahn or at one of the parking stops. If you have to park on the side, make sure to set up your warning triangle by walking behind the guardrails along the autobahn!

If you need to call for help and do not have a cell phone, you can use the Emergency phones on the side of the autobahn. There are about 16,000 of those along the German highways and they look like this.

If there is no phone in sight, check the white posts on the side of the guardrails or the guardrails itself; you will notice little black arrowheads leading in one direction. Those indicate the closest Emergency phone.

Emergency Services on Base:

Emergency Services	On Base – Air force	On Post – Army
Ambulance	112	116
Police	112	114
Fire	112	117

Help and counseling: (German speaking, but they may be able to help you)

Suicide Hotline	0800 – 111 01 11 and 0800 – 111 02 22
Kids and Youth hotline	0800 – 111 03 33
Parental Hotline	0800 – 111 05 50
Alcoholics Anonymous	19 295
Aids Hotline	0180 – 331 94 11 (9 Cent/min Dt. Aidshilfe)

Emergency numbers:

Ambulance, Fire, Police	Air Force
Kapaun	06371-47-112
Ramstein	06371-47-112
Sembach	06371-47-112
Spangdahlem	06565-61-117
Vogelweh	06371-47-112
Ambulance	Army
Baumholder	06783-6-116
Darmstadt	06151-69-116
Grafenwoer	09641-83-116
Hohenfels	09472-83-116
Kaiserslautern (Kleber, Panzer, Daenner)	0631-411-116
Landstuhl	06371-86-116
Mannheim	0621-730-116
Miesau	06372-842-116
Pirmasens	06331-86-116
Pulaski/Rhein Ordnance Barracks (ROB)	0631-536-116
Kaiserslautern (Kleber, Panzer, Daenner)	0631-411-116
Landstuhl	06371-86-116
Mannheim	0621-730-116

Miesau	06372-842-116
Pirmasens	06331-86-116
Pulaski/Rhein Ordnance Barracks (ROB)	0631-536-116
Vilseck	09662-83-116
Wiesbaden	0611-705-116

Police	Army
Baumholder	06783-6-114
Darmstadt	06151-69-114
Grafenwoer	09641-83-114
Hohenfels	09472-83-114
Kaiserslautern (Kleber, Panzer, Daenner)	0631-411-114
Landstuhl	06371-86-114
Mannheim	0621-730-114
Miesau	06372-842-114
Pulaski/Rhein Ordnance Barracks (ROB)	0631-536-114
Vilseck	09662-83-114
Wiesbaden	0611-705-114
Fire	Army
Baumholder	06783-6-117
Darmstadt	06151-69-117
Grafenwoer	09641-83-117
Heidelberg	06221-678-117
Hohenfels	09472-83-117
Kaiserslautern (Kleber, Panzer, Daenner)	0631-411-117
Landstuhl	06371-86-117
Mannheim	0621-730-117
Miesau	06372-842-117
Pulaski/Rhein Ordnance Barracks (ROB)	0631-536-117
Vilseck	09662-83-117
Wiesbaden	0611-705-117
Poison Control Europe	06371-86-7070
Toll Free	00800-444-88444

Centerfold removable